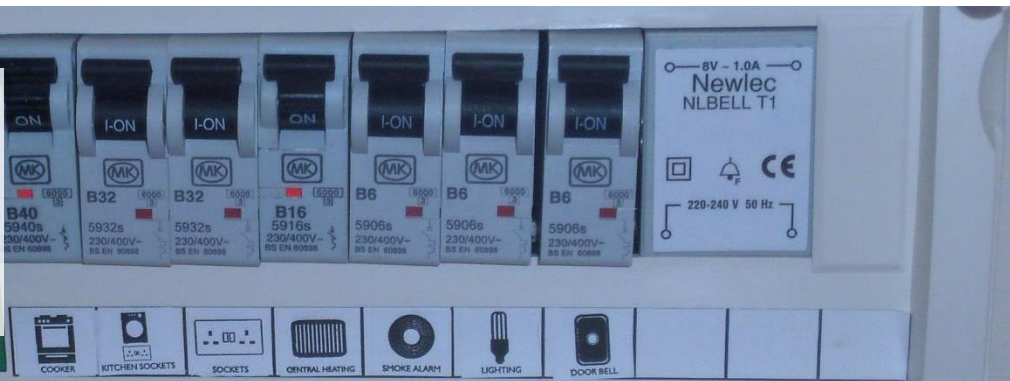


TENANTS GUIDE TO ELECTRICAL SAFETY IN THE HOME



Electrical faults are a major cause of fire and injury in homes every year. As part of our approach to electrical safety we carry out an electrical safety check in your home and communal areas every 5 years

It is very important that you let us into your home to carry out the 5 yearly safety check. We will contact you to arrange an appointment but if we cannot make contact with you we will carry out the check using a master key to access your property.

All our electrical safety checks are carried out by a SELECT or NICEIC registered electrician. They will show you appropriate ID before entering your home. During the check the electrician will repair any dangerous (C1) or urgent (C2) faults that are identified. If the check identifies faults with appliances which you own, the electrician will not repair these but they will disconnect the appliance and explain the reasons.

Electrical checks usually take a maximum of two hours (including any repairs) and electricity will be switched off for around half an hour. If your property passes its electrical safety check you will be sent a copy of the electrical safety certificate within 28 days of the inspection.

How you can help with electrical safety:

- **Check** that sockets, switches and light fittings are in good condition with no signs of damage such as cracking or burn marks
- **Check** leads and cables on appliances for damage or fraying
- **Check** that the area around your fusebox is clear and remove any flammable materials
- **Check** that your fusebox has RCD protection. If it doesn't, let us know and we'll replace it. An RCD is a life-saving device that protects against electric shock and reduces the risk of electrical fires. Press the 'test' button every 6 months to check that it is working properly.

Don't –

- Overload sockets - and only use adaptors that are fitted with a fuse and a kitemark from the Intertek BEAB
- Alter the electrical system in your property without obtaining permission from us first. When you carry out electrical works you should use a qualified electrician and obtain the appropriate electrical certification at the end of the work
- Leave appliances like washing machines and tumble driers running unattended
- Purchase second hand electrical items without checking the Electrical Safety First website at www.electricalsafetyfirst.org.uk. The website lists all product recalls and safety notices so you can check for safety issues before buying. The website includes lots of electrical safety tips for every room of the home. **Please be aware that the cost of fixing electrical faults which are traced back to tenant-owned appliances or fittings will be recharged to the tenant.**