

Better Futures CAFÉ

Better Futures is the IT system that your housing support provider uses to record information about you and your support.

Using your own log in, you can see your own record, add notes and send messages to your support worker.

How does it work?

Your support worker will help you to set up a username so that you can access your own record on Better Futures. When they do this, you will get an email with a link in it. When you click on this link, you will need to put in your **Security Word** (your support worker will set this for you) and then set your own password. Your password should have at least 7 letters in it and contain at least 1 number.

Once you have set your password and logged in the first time, you can then look at your own record, your support plan, add notes and send messages.

There is some guidance available by clicking the following button on the home page:



How do I log in?

Go to the Better Futures website: <https://betterfutures.cdpssoft.com/>

You will need to enter your username and password and then click the Log On button.

What if I forget my password?

If you forget your password, you can go to the Better Futures website (<https://betterfutures.cdpssoft.com/>) and put in just your username. Then click on "I've Forgotten"

You'll get an email with a link allowing you to reset your password. You will still need to type in the Security Word and then will be able to set a new password.

Make sure to check your email right away as the email link expires in just 15 minutes!

Support

If you have any questions or would like a bit more support to use Better Futures, let your support worker know.